

FROM
MUHAMMED ANZEER K K
ASST.PROFESSOR & HEAD
DEPARTMENT OF MANAGEMENT STUDIES
NAM COLLEGE KALLIKKANDY

TO
THE PRINCIPAL
NAM COLLEGE KALLIKKANDY

Sir ,

Subject: Request for starting certificate course

As per the directions and recommendations from the academic monitoring committee and IQAC , the department of management studies has decided to commence one certificate course ,namely "Certificate course in Quality Management and Operational Excellence ". I request you to do sanction to start the course in 2024-25 academic year .The detailed course syllabus including the objective and evaluation pattern of the course is attached herewith.

Recommended for Approval

AM
[Signature]

Musthafa KS
Assistant Professor of Commerce
N.A.M College, Kallikkandy
Kannur, Kerala - 670693

Approved.

[Signature]

[Signature]
Yours faithfully

Muhammed Anzeer K K

Muhammad Anzeer K K
Assistant Professor and Head
Department of Management Studies
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Kannur, Kerala - 670693

NAM COLLEGE KALLIKKANDY
DEPARTMENT OF MANAGEMENT STUDIES
CCBBA09: CERTIFICATE COURSE IN TECHNIQUES OF QUALITY
MANAGEMENT AND OPERATIONAL EXCELLENCE

Learning outcome: upon the completion of the course students should be able to answer the questions

1. What is quality assurance vs. quality difference ?
2. What tools can I use to improve quality?
3. Who are the founders of quality concepts?


MODULE 1 : Introduction to quality- Quality Management – Quality Gurus

MODULE 2 : Cost of quality – Total Quality Management- Quality Control Tools

MODULE 3: Quality control approaches-Quality control standards- Quality in healthcare
Quality in education- Quality in pharmaceuticals- Quality in food

Essential Readings:


1. John s okhland, Total Quality Management and Operational Excellence
- 2.RK Gopal, Total Quality Management
- 3.Joel E Rose, Total Quality Management


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EVALUATION PATTERN

TYPE OF QUESTIONS AND MARK IN THE EXAMINATION

PARTICULARS	TOTAL QUESTIONS	NO.OF QUESTIONS TO BE ANSWERED	MARK OF EACH QUESTION	TOTAL MARKS
Very short answer	7	7	1	7
Short answer	9	7	2	14
Short essay or problems	5	3	3	9
essay	4	2	5	10
Internal mark				10
total				50


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KANNUR, KERALA 670693
PH:0490 2463067**

Certificate course in QUALITY MANAGEMENT AND OPERATIONAL EXCELLENCE 2024-2025

FOR MORE DETAILS:

 9539561879

 dms.nam@gmail.com

APPLY NOW




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REGISTERED STUDENTS LIST FOR CERTIFICATE COURSE

Certificate course in Quality Management and Operational Excellence


2024-25

DEPARTMENT OF MANAGEMENT STUDIES

	ADMISSION NO	NAME OF THE STUDENT	PROGRAMME CODE
1.	572	AMAYA K	CCQMBBA11
2.	573	ANUNANDA P	CCQMBBA11
3.	574	FATHIMA P	CCQMBBA11
4.	575	NANDITHA V	CCQMBBA11
5.	576	NOOHA FOUSHAD	CCQMBBA11
6.	577	SANIYA P	CCQMBBA11
7.	578	ABHIRAM C K	CCQMBBA11
8.	579	MISAL MUHAMMAD	CCQMBBA11
9.	580	MUNAVAR MOOSA K	CCQMBBA11
10.	581	AIBA K	CCQMBBA11
11.	582	ALMA SANA C	CCQMBBA11
12.	583	AMANA M	CCQMBBA11
13.	584	AYSHA M	CCQMBBA11
14.	585	AYSHA ZANHA T K	CCQMBBA11
15.	586	DILSHANA K P	CCQMBBA11
16.	587	FATHIMA	CCQMBBA11
17.	588	FATHIMA M	CCQMBBA11
18.	589	FATHIMA M K	CCQMBBA11
19.	590	FATHIMA NANDOTH	CCQMBBA11
20.	591	FATHIMATH RIFA C P	CCQMBBA11
21.	592	FATHIMATHUL ASLAHA SHERIN	CCQMBBA11
22.	593	FATHIMATHUL FIDHA K K	CCQMBBA11
23.	594	FATHIMATHUL FIDHA K M	CCQMBBA11
24.	595	FATHIMATHUL RAFA K P	CCQMBBA11
25.	596	FATHIMATHUL RIFA P	CCQMBBA11
26.	597	FATHIMATHUL RIZA K P	CCQMBBA11
27.	598	FATHIMATHUL SIFNA HERIN T P	CCQMBBA11
28.	599	FIDHA ABDUL RASHEED	CCQMBBA11
29.	600	HANNA NASRIN T	CCQMBBA11
30.	601	MEHAJABIN BATHOOL	CCQMBBA11
31.	602	MINHA AYSHA K	CCQMBBA11
32.	603	NAFHA DAWOOD	CCQMBBA11
33.	604	NAJA FATHIMA	CCQMBBA11
34.	605	NAJA FATHIMA	CCQMBBA11
35.	606	NAJA FATHIMA M P	CCQMBBA11
36.	607	NAJA FATHIMA P P	CCQMBBA11
37.	608	NASILA FATHIMA V P	CCQMBBA11
38.	609	NEHA MUTHLIB	CCQMBBA11
39.	610	NIDHA JASMIN K	CCQMBBA11
40.	611	NIHA FATHIMA T C	CCQMBBA11
41.	612	RAIFA FATHIMA C	CCQMBBA11



42.	613	RIYA FATHIMA A V	CCQMBBA11
43.	614	SHARIBA PARVIN V V	CCQMBBA11
44.	615	SHIFANA	CCQMBBA11
45.	616	SIYANA	CCQMBBA11
46.	617	SULFIATH K	CCQMBBA11
47.	618	ABDU SAMAD	CCQMBBA11
48.	619	ADIL ABDUL NASSER T K	CCQMBBA11
49.	620	AZA MUTHLIB	CCQMBBA11
50.	621	FAYAS	CCQMBBA11
51.	622	MOHAMMED AMIL HANEEM K K	CCQMBBA11
52.	623	MOHAMMED NAHIL NOUFAL	CCQMBBA11
53.	624	MUHAMMAD SHADHIN N T	CCQMBBA11
54.	625	MUHAMMAD SHAMIL P K	CCQMBBA11
55.	626	MUHAMMED ADHIL T M	CCQMBBA11
56.	627	MUHAMMED AJAS C M	CCQMBBA11
57.	628	MUHAMMED ALMAS N	CCQMBBA11
58.	629	MUHAMMED BIN SHAFEEK	CCQMBBA11
59.	630	MUHAMMED FAISAN T K	CCQMBBA11
60.	631	MUHAMMED HADI ASHKER	CCQMBBA11
61.	632	MUHAMMED MIHRAN V K C	CCQMBBA11
62.	633	MUHAMMED NIHAL M P	CCQMBBA11
63.	634	MUHAMMED NISAM C K	CCQMBBA11
64.	635	MUHAMMED P	CCQMBBA11
65.	636	MUHAMMED RAFAD K	CCQMBBA11
66.	637	MUHAMMED SHAHZAD K A	CCQMBBA11
67.	638	MUHAMMED SINAN P T K	CCQMBBA11
68.	639	MUHAMMED V	CCQMBBA11
69.	640	MUHAMMED YASEEN R M	CCQMBBA11
70.	641	NABEEL A	CCQMBBA11
71.	642	NAJADH P K	CCQMBBA11
72.	643	RAFNAS	CCQMBBA11
73.	644	SABAH ABDULLA	CCQMBBA11


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DEPARTMENT OF MANAGEMENT STUDIES
NAM COLLEGE KALLIKANDY



CERTIFICATE OF COMPLETION

This is to certify that Mr/Miss Amaya K.....
has successfully completed the certificate course in "QUALITY MANAGEMENT AND OPERATIONAL EXCELLENCE". He/She passed the said examination held on 17/03/2025 and has been awarded

..... At grade during 2024-2025 Academic year.

COURSE CO-ORDINATOR

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NAM COLLEGE KALLIKKANDY

CERTIFICATE OF COMPLETION

This is to certify that Mr/Miss*Anurnda...f*.....
has successfully completed the certificate course in "QUALITY MANAGEMENT AND
OPERATIONAL EXCELLENCE". He/She passed the said examination held on 17/03/2025 and has
been awarded

.....*A+*..... grade during 2024-2025 Academic year.

COURSE CO-ORDINATOR

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Folio No *CCM/25/02* Date of issue *26.03/2025*



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CERTIFICATE OF COMPLETION

This is to certify that Mr/Miss*Fathima P*.....
has successfully completed the certificate course in "QUALITY MANAGEMENT AND
PERATIONAL EXCELLENCE". He/She passed the said examination held on 17/03/2025 and has
been awarded

.....A..... grade during 2024-2025 Academic year.

COURSE CO-ORDINATOR

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Folio No *CCAR/25/03* Date of issue *26/03/2025*





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CERTIFICATE OF COMPLETION

This is to certify that Mr/Miss ...*Naseertha*.....
has successfully completed the certificate course in "QUALITY MANAGEMENT AND
OPERATIONAL EXCELLENCE". He/She passed the said examination held on 17/03/2025 and has
been awarded

.....*A*..... grade during 2024-2025 Academic year.

COURSE CO-ORDINATOR

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CERTIFICATE OF COMPLETION

This is to certify that Mr/Miss *Noorba Foushael D*
has successfully completed the certificate course in "QUALITY MANAGEMENT AND
PERATIONAL EXCELLENCE". He/She passed the said examination held on 17/03/2025 and has
been awarded

..... *A+* grade during 2024-2025 Academic year.

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DEPARTMENT OF MANAGEMENT STUDIES
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CERTIFICATE OF COMPLETION

This is to certify that Mr/Miss*Saniya P*.....
 has successfully completed the certificate course in "QUALITY MANAGEMENT AND
 OPERATIONAL EXCELLENCE". He/She passed the said examination held on 17/03/2025 and has
 been awarded

.....*A*..... grade during 2024-2025 Academic year.

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DEPARTMENT OF MANAGEMENT STUDIES
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CERTIFICATE OF COMPLETION

This is to certify that Mr/Miss *Abisam...C.K.*.....
has successfully completed the certificate course in "QUALITY MANAGEMENT AND
OPERATIONAL EXCELLENCE". He/She passed the said examination held on 17/03/2025 and has
been awarded

.....At..... grade during 2024-2025 Academic year.

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CERTIFICATE OF COMPLETION

This is to certify that Mr/Miss ...*Missal N. Nabarmood*.....
has successfully completed the certificate course in "QUALITY MANAGEMENT AND
OPERATIONAL EXCELLENCE". He/She passed the said examination held on 17/03/2025 and has
been awarded
.....C..... grade during 2024-2025 Academic year.

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